## BOSNIA AND HERZEGOVINA AGENCY FOR STATISTICS OF BOSNIA AND HERZEGOVINA



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# TOURISM STATISTICS

# Tourism in BiH, October 2018

In October 2018 tourists realised 138,932 tourist arrivals in Bosnia and Hercegovina which represent the decrease by 11.2% as compared to September 2018 and increase by 12.3% as compared to October 2017. Tourists realised 267,162 tourist nights which represent the decrease by 14.6% as compared to September 2018 and increase by 11.9% as compared to October 2017. Domestic tourists share of total number of overnight stays was 26.5% and foreign tourists share was 73.5%.

The number of domestic tourist nights decreased by 16.2% as compared to September 2018 and increased by 6.4% as compared to October 2017. Foreign tourist nights decreased by 13.9% as compared to September 2018 and increased by 14.0% as compared to October 2017.

Concerning the structure of foreign tourist nights in October 2018, the most of them (56.7%) were realised by tourists from: Croatia (14.9%), Germany (9.5%), Serbia (6.9%), China (6.6%), Slovenia (6.4%), Italy (5.0%), Turkey (3.9%) and USA (3.5%). Tourists from other countries realised 43.3% of tourist nights.

Regarding the average detention of foreign tourist stays in our country on the first place comes: Iceland with average stay by 4.9 nights, Ireland with 3.5 nights, Kuwait with 3.2 nights, France with 3.1 and Ukraine and Qatar with 2.9% nights.

Available rooms, apartments and camping sites for tourists in Bosnia and Herzegovina in October 2018 amounted to 19,850 which is 5.8% increase compared to October 2017. Number of available beds was 41,701 beds, which is increase by 5,2%, compared to the same month of 2017.

In October 2018, in the activity - Hotels and similar accommodation, number of rooms and apartments available to tourists amounted to 17,418, which is an increase of 5.1% compared to October 2017., and number of available beds amounted to 35.149 which is an increase of 4.6%, compared to the same month of the previous year.

Net occupancy rate of permanent beds was 22.1%.

According to the type of accommodation facility the highest number of nights was recorded in Hotels and similar accommodation with share of 91.9%.

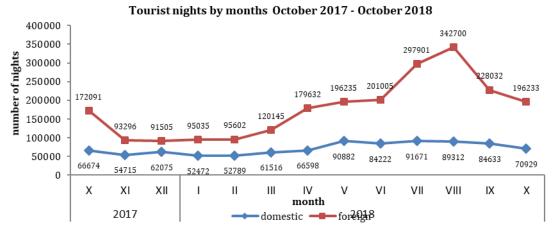
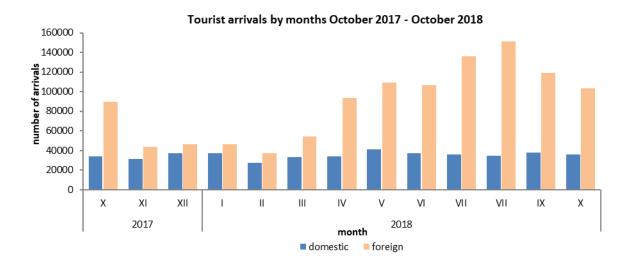


Table 1: Tourist arrivals and nights

|                  |         |         |         |                              |                             |         | X 2018  |         |                              |                             |                                |                                               |
|------------------|---------|---------|---------|------------------------------|-----------------------------|---------|---------|---------|------------------------------|-----------------------------|--------------------------------|-----------------------------------------------|
|                  | X 2017* | IX 2018 | X 2018  | Indices<br>X 2018<br>IX 2018 | Indices<br>X 2018<br>X 2017 | X 2017* | IX 2018 | X 2018  | Indices<br>X 2018<br>IX 2018 | Indices<br>X 2018<br>X 2017 | Structure<br>of<br>nights<br>% | Average<br>number of<br>nihgts by<br>arrivals |
| TOTAL            | 123.685 | 156.396 | 138.932 | 88,8                         | 112,3                       | 238.765 | 312.665 | 267.162 | 85,4                         | 111,9                       | 100,0                          | 1,9                                           |
| Domestic tourist | 34.003  | 37.622  | 35.492  | 94,3                         | 104,4                       | 66.674  | 84.633  | 70.929  | 83,8                         | 106,4                       | 26,5                           | 2,0                                           |
| Foreign tourist  | 89.682  | 118.774 | 103.440 | 87,1                         | 115,3                       | 172.091 | 228.032 | 196.233 | 86,1                         | 114,0                       | 73,5                           | 1,9                                           |

<sup>\*</sup> final data



 $Table\ 2: For eign\ tour ist\ arrivals\ and\ nights, by\ country\ of\ residence$ 

| Table 2: For eight tour ist arrivals and nights, by country of residence |         |         |          |                              |                             |         |         |         |                                     |                             |                             |                                               |  |
|--------------------------------------------------------------------------|---------|---------|----------|------------------------------|-----------------------------|---------|---------|---------|-------------------------------------|-----------------------------|-----------------------------|-----------------------------------------------|--|
|                                                                          |         |         | Arrivals |                              |                             |         |         | X 2018  |                                     |                             |                             |                                               |  |
|                                                                          | X 2017* | IX 2018 | X 2018   | Indices<br>X 2018<br>IX 2018 | Indices<br>X 2018<br>X 2017 | X 2017* | IX 2018 | X 2018  | Indices<br><u>X 2018</u><br>IX 2018 | Indices<br>X 2018<br>X 2017 | Structure<br>of nights<br>% | Average<br>number of<br>nihgts by<br>arrivals |  |
| TOTAL                                                                    | 89.682  | 118.774 | 103.440  | 87,1                         | 115,3                       | 172.091 | 228.032 | 196.233 | 86,1                                | 114,0                       | 100,0                       | 1,9                                           |  |
| Albania                                                                  | 477     | 377     | 610      | 161,8                        | 127,9                       | 823     | 631     | 978     | 155,0                               | 118,8                       | 0,5                         | 1,6                                           |  |
| Austria                                                                  | 2.176   | 2.447   | 2.546    | 104,0                        | 117,0                       | 4.069   | 4.648   | 4.952   | 106,5                               | 121,7                       | 2,5                         | 1,9                                           |  |
| Belgium                                                                  | 662     | 928     | 448      | 48,3                         | 67,7                        | 1.220   | 2.361   | 1.013   | 42,9                                | 83,0                        | 0,5                         | 2,3                                           |  |
| Bulgaria                                                                 | 712     | 1.277   | 420      | 32,9                         | 59,0                        | 1.125   | 2.671   | 663     | 24,8                                | 58,9                        | 0,3                         | 1,6                                           |  |
| Montenegro                                                               | 1.249   | 1.686   | 1.159    | 68,7                         | 92,8                        | 2.692   | 3.645   | 2.590   | 71,1                                | 96,2                        | 1,3                         | 2,2                                           |  |
| Czech Republic                                                           | 290     | 701     | 430      | 61,3                         | 148,3                       | 632     | 1.645   | 769     | 46,7                                | 121,7                       | 0,4                         | 1,8                                           |  |
| Denmark                                                                  | 550     | 899     | 581      | 64,6                         | 105,6                       | 1.192   | 2.362   | 1.462   | 61,9                                | 122,7                       | 0,7                         | 2,5                                           |  |
| Estonia                                                                  | 87      | 117     | 33       | 28,2                         | 37,9                        | 164     | 222     | 83      | 37,4                                | 50,6                        | 0,0                         | 2,5                                           |  |
| Finland                                                                  | 188     | 403     | 399      | 99,0                         | 212,2                       | 358     | 605     | 674     | 111,4                               | 188,3                       | 0,3                         | 1,7                                           |  |
| France                                                                   | 1.188   | 3.691   | 1.594    | 43,2                         | 134,2                       | 2.664   | 9.520   | 4.887   | 51,3                                | 183,4                       | 2,5                         | 3,1                                           |  |
| Greece                                                                   | 626     | 873     | 367      | 42,0                         | 58,6                        | 1.916   | 1.793   | 817     | 45,6                                | 42,6                        | 0,4                         | 2,2                                           |  |
| Netherlands                                                              | 1.412   | 1.997   | 1.110    | 55,6                         | 78,6                        | 3.938   | 5.466   | 2.974   | 54,4                                | 75,5                        | 1,5                         | 2,7                                           |  |
| Croatia                                                                  | 9.248   | 9.247   | 11.999   | 129,8                        | 129,7                       | 23.926  | 16.932  | 29.179  | 172,3                               | 122,0                       | 14,9                        | 2,4                                           |  |
| Ireland                                                                  | 530     | 932     | 717      | 76,9                         | 135,3                       | 1.958   | 3.300   | 2.515   | 76,2                                | 128,4                       | 1,3                         | 3,5                                           |  |
| Iceland                                                                  | 15      | 35      | 71       | 202,9                        | 473,3                       | 48      | 55      | 346     | 629,1                               | 720,8                       | 0,2                         | 4,9                                           |  |

(continued on next page)

|                                                      | Arrivals |         |              |                                     |                                    |             |               | X 2018       |                                     |                                    |                             |                                               |
|------------------------------------------------------|----------|---------|--------------|-------------------------------------|------------------------------------|-------------|---------------|--------------|-------------------------------------|------------------------------------|-----------------------------|-----------------------------------------------|
|                                                      | X 2017*  | IX 2018 | X 2018       | Indices<br><u>X 2018</u><br>IX 2018 | Indices<br><u>X 2018</u><br>X 2017 | X 2017*     | IX 2018       | X 2018       | Indices<br><u>X 2018</u><br>IX 2018 | Indices<br><u>X 2018</u><br>X 2017 | Structure<br>of nights<br>% | Average<br>number of<br>nihgts by<br>arrivals |
| Italy                                                | 3933     | 4974    | 3837         | 77,1                                | 97,6                               | 9880        | 11129         | 9790         | 88,0                                | 99,1                               | 5,0                         | 2,6                                           |
| Cyprus                                               | 39       | 12      | 7            | 58,3                                | 17,9                               | 69          | 22            | 17           | 77,3                                | 24,6                               | 0,0                         | 2,4                                           |
| Latvia                                               | 30       | 109     | 39           | 35,8                                | 130,0                              | 58          | 141           | 94           | 66,7                                | 162,1                              | 0,0                         | 2,4                                           |
| Lithuania                                            | 113      | 218     | 57           | 26,1                                | 50,4                               | 151         | 311           | 156          | 50,2                                | 103,3                              | 0,1                         | 2,7                                           |
| Luxembourg                                           | 37       | 34      | 31           | 91,2                                | 83,8                               | 61          | 64            | 51           | 79,7                                | 83,6                               | 0,0                         | 1,6                                           |
| Hungary                                              | 1.630    | 2.146   | 1.363        | 63,5                                | 83,6                               | 2.609       | 3.381         | 2.658        | 78,6                                | 101,9                              | 1,4                         | 2,0                                           |
| FYR of Macedonia                                     | 788      | 743     | 769          | 103,5                               | 97,6                               | 1.726       | 1.593         | 1.588        | 99,7                                | 92,0                               | 0,8                         | 2,1                                           |
| Malta                                                | 31       | 103     | 26           | 25,2                                | 83,9                               | 114         | 644           | 30           | 4,7                                 | 26,3                               | 0,0                         | 1,2                                           |
| Norway                                               | 357      | 594     | 403          | 67,8                                | 112,9                              | 844         | 1.496         | 977          | 65,3                                | 115,8                              | 0,5                         | 2,4                                           |
| Germany                                              | 3.560    | 5.647   | 8.748        | 154,9                               | 245,7                              | 8.316       | 11.383        | 18.667       | 164,0                               | 224,5                              | 9,5                         | 2,1                                           |
| Poland                                               | 2.025    | 7.173   | 1.548        | 21,6                                | 76,4                               | 4.100       | 14.313        | 3.054        | 21,3                                | 74,5                               | 1,6                         | 2,0                                           |
| Portugal                                             | 182      | 481     | 117          | 24,3                                | 64,3                               | 383         | 740           | 219          | 29,6                                | 57,2                               | 0,1                         | 1,9                                           |
| Romania                                              | 452      | 943     | 410          | 43,5                                | 90,7                               | 1.410       | 1.503         | 915          | 60,9                                | 64,9                               | 0,5                         | 2,2                                           |
| Russian Federation                                   | 334      | 718     | 555          | 77,3                                | 166,2                              | 649         | 1.242         | 1.233        | 99,3                                | 190,0                              | 0,6                         | 2,2                                           |
| Slovakia                                             | 212      | 345     | 200          | 58,0                                | 94,3                               | 452         | 611           | 383          | 62,7                                | 84,7                               | 0,2                         | 1,9                                           |
| Slovenia                                             | 7.931    | 7.386   | 7.535        | 102,0                               | 95,0                               | 13.750      | 14.672        | 12.507       | 85,2                                | 91,0                               | 6,4                         | 1,7                                           |
| Serbia                                               | 6.369    | 8.274   | 7.460        | 90,2                                | 117,1                              | 11.529      | 15.974        | 13.630       | 85,3                                | 118,2                              | 6,9                         | 1,8                                           |
| Spain                                                | 774      | 2.160   | 1.429        | 66,2                                | 184,6                              | 1.715       | 3.908         | 2.643        | 67,6                                | 154,1                              | 1,3                         | 1,8                                           |
| Switzerland<br>(including<br>Liechtenstein)          | 800      | 1.282   | 1.068        | 83,3                                | 133,5                              | 1.745       | 2.244         | 2.104        | 93,8                                | 120,6                              | 1,1                         | 2,0                                           |
| Sweden                                               | 1.016    | 1.269   | 943          | 74,3                                | 92,8                               | 2.632       | 2.642         | 2.021        | 76,5                                | 76,8                               | 1,0                         | 2,1                                           |
| Turkey                                               | 8.265    | 7.004   | 3.989        | 57,0                                | 48,3                               | 12.808      | 11.532        | 7.603        | 65,9                                | 70,8<br>59,4                       |                             | 1,9                                           |
| United Kingdom                                       | 1.098    | 2.066   | 1.653        | 80,0                                | 150,5                              | 2.771       | 4.390         | 3.887        | 88,5                                | 140,3                              | 2,0                         | 2,4                                           |
| Ukraine                                              | 118      | 222     | 201          | 90,5                                | 170,3                              | 362         | 379           | 589          | 155,4                               | 162,7                              | 0,3                         | 2,9                                           |
| Other European                                       |          |         |              |                                     |                                    |             |               |              |                                     |                                    |                             |                                               |
| countries                                            | 238      | 446     | 308          | 69,1                                | 129,4                              | 769         | 1.004         | 882          | 87,8                                | 114,7                              | 0,4                         |                                               |
| Egypt                                                | 49       | 69      | 78           | 113,0                               | 159,2                              | 167         | 192           | 208          | 108,3                               | 124,6                              | 0,1                         | 2,7                                           |
| South Africa                                         | 28       | 230     | 98           | 42,6                                | 350,0                              | 57          | 387           | 258          | 66,7                                | 452,6                              | 0,1                         | 2,6                                           |
| Other African countries                              | 139      | 259     | 182          | 70,3                                | 130,9                              | 592         | 883           | 953          | 107,9                               | 161,0                              | 0,5                         | 5,2                                           |
| Canada                                               | 838      | 1.401   | 779          | 55,6                                | 93,0                               | 1.681       | 2.352         | 1.345        | 57,2                                | 80,0                               | 0,7                         | 1,7                                           |
| USA<br>Other Northern<br>American                    | 2.549    | 4.214   | 3.194<br>168 | 75,8<br>84,0                        | 125,3<br>317,0                     | 5.716<br>92 | 8.316<br>363  | 6.800<br>478 | 81,8<br>131,7                       | 119,0<br>519,6                     | 3,5<br>0,2                  | 2,1<br>2,8                                    |
| countries<br>Brazil                                  | 382      | 825     | 611          | 74,1                                | 159,9                              | 709         | 1.417         | 1.055        | 74,5                                | 148,8                              |                             | 1,7                                           |
| Other Southern<br>and Central                        | 638      | 1.754   | 925          | 52,7                                | 145,0                              | 1.114       | 3.064         | 1.409        | 46,0                                | 126,5                              | 0,7                         | 1,5                                           |
| American countries<br>Bahrain <sup>1)</sup>          | 272      | 572     | 216          | 37,8                                | 79,4                               | 735         | 1.576         | 607          | 38,5                                | 82,6                               | 0,3                         | 2,8                                           |
| India                                                | 107      | 175     | 337          | 192,6                               | 315,0                              | 260         | 349           | 590          | 169,1                               | 226,9                              |                             |                                               |
| Iran                                                 | 32       | 117     | 133          | 113,7                               | 415,6                              | 105         | 161           | 297          | 184,5                               | 282,9                              |                             |                                               |
| Israel                                               | 632      | 713     | 357          | 50,1                                | 56,5                               | 1.261       | 1.357         | 816          | 60,1                                | 64,7                               |                             |                                               |
| Japan                                                | 1.000    | 997     | 1.447        | 145,1                               | 144,7                              | 1.386       | 1.392         | 1.886        | 135,5                               | 136,1                              | 1,0                         |                                               |
| Republic of Korea                                    | 6.575    | 4.523   | 5.684        | 125,7                               | 86,4                               | 6.938       | 5.486         | 5.999        | 109,4                               | 86,5                               | 3,1                         |                                               |
| Qatar <sup>1)</sup>                                  | 66       | 288     | 172          | 59,7                                | 260,6                              | 144         | 789           | 503          | 63,8                                | 349,3                              |                             |                                               |
| China                                                | 5.597    | 9.123   | 11.695       | 128,2                               | 200,0                              | 6.086       | 10.098        | 12.920       | 127,9                               | 212,3                              |                             |                                               |
| Kuwait                                               | 3.397    | 716     | 477          | 66,6                                | 122,0                              | 1.504       | 2.376         | 1.522        | 64,1                                | 101,2                              |                             |                                               |
| Malaysia <sup>2)</sup>                               | 3.082    | 1.921   | 3.308        | 172,2                               | 107,3                              |             | 2.765         | 3.984        |                                     | 111,7                              |                             |                                               |
| Oman <sup>2)</sup>                                   | 994      | 1.178   | 596          | 50,6                                | 60,0                               | 2.436       | 2.675         | 1.405        | 52,5                                | 57,7                               |                             |                                               |
|                                                      |          |         |              |                                     |                                    |             |               |              |                                     |                                    |                             |                                               |
| Saudi Arabia                                         | 726      | 2.292   | 1.131        | 49,3                                | 155,8                              | 1.894       | 5.738         | 2.624        | 45,7                                | 138,5                              | 1,3                         | 2,3                                           |
| United Arab<br>Emirates <sup>1)</sup><br>Other Asian | 1.220    | 2.261   | 1.528        | 67,6                                | 125,2                              | 3.605       | 7.040         | 3.789        | 53,8                                | 105,1                              | 1,9                         | 2,3                                           |
| countries                                            | 3.788    | 3.079   | 4.093        | 132,9                               | 108,1                              | 5.119       | 4.807         | 5.473        | 113,9                               | 106,9                              | 2,8                         | 1,3                                           |
| Australia                                            | 672      | 1.453   | 823          | 56,6                                | 122,5                              | 1.138       | 2.553         | 1.395        | 54,6                                | 122,6                              | 0,7                         |                                               |
| New Zealand                                          | 83       | 237     | 81           | 34,2                                | 97,6                               | 123         | 399           | 135          | 33,8                                | 109,8                              |                             |                                               |
| Other countries of                                   | 27       | 218     | 147          | 67,4                                | 544,4                              | 34          | 323           | 182          | 56,3                                | 535,3                              | 0,1                         | 1,2                                           |
| Oceania                                              |          |         |              |                                     | ·                                  |             | ınd presented |              | ,-                                  |                                    | -,-                         | ,-                                            |

The 2016 Bahrein, Qatar and United Arab Emirates are separately from Other Asian countries and presented individualy
 The 2017 Malaysia and Oman are separately from Other Asian countries and presented individualy

<sup>\*</sup> final data



| Table 3:Tourist arrivals                   | and nights | s accordi | ng to the | classifica                   | tion of ac                  | tivities <sup>1</sup> | ,       |         |                                     |                             |                             |
|--------------------------------------------|------------|-----------|-----------|------------------------------|-----------------------------|-----------------------|---------|---------|-------------------------------------|-----------------------------|-----------------------------|
|                                            |            |           |           | X 2018                       |                             |                       |         |         |                                     |                             |                             |
|                                            | X 2017*    | IX 2018   | X 2018    | Indices<br>X 2018<br>IX 2018 | Indices<br>X 2018<br>X 2017 | X 2017*               | IX 2018 | X 2018  | Indices<br><u>X 2018</u><br>IX 2018 | Indices<br>X 2018<br>X 2017 | Structure<br>of nights<br>% |
| Total                                      | 123.685    | 156.396   | 138.932   | 88,8                         | 112,3                       | 238.765               | 312.665 | 267.162 | 85,4                                | 111,9                       | 100,0                       |
| Hotels and similar accommodation           | 117.442    | 147.155   | 132.031   | 89,7                         | 112,4                       | 221.961               | 285.450 | 245.637 | 86,1                                | 110,7                       | 91,9                        |
| Holiday and other short-stay accommodation | 4.168      | 5.670     | 4.756     | 83,9                         | 114,1                       | 8.935                 | 11.631  | 10.710  | 92,1                                | 119,9                       | 4,0                         |
| Camps and camping grounds                  | 305        | 1.218     | 393       | 32,3                         | 128,9                       | 459                   | 1.875   | 594     | 31,7                                | 129,4                       | 0,2                         |
| Other accommodation                        | 1.770      | 2.353     | 1.752     | 74,5                         | 99,0                        | 7.410                 | 13.709  | 10.221  | 74,6                                | 137,9                       | 3,8                         |
| Domestic tourist                           | 34.003     | 37.622    | 35.492    | 94,3                         | 104,4                       | 66.674                | 84.633  | 70.929  | 83,8                                | 106,4                       | 26,5                        |
| Hotels and similar accommodation           | 31.464     | 34.278    | 32.650    | 95,3                         | 103,8                       | 59.303                | 70.580  | 60.215  | 85,3                                | 101,5                       | 22,5                        |
| Holiday and other short-stay accommodation | 1.245      | 1.599     | 1.502     | 93,9                         | 120,6                       | 1.811                 | 2.680   | 2.291   | 85,5                                | 126,5                       | 0,9                         |
| Camps and camping grounds                  | 10         | 205       | 109       | 53,2                         | 1090,0                      | 10                    | 250     | 117     | 46,8                                | 1170,0                      | 0,0                         |
| Other accommodation                        | 1.284      | 1.540     | 1.231     | 79,9                         | 95,9                        | 5.550                 | 11.123  | 8.306   | 74,7                                | 149,7                       | 3,1                         |
| Foreign tourist                            | 89.682     | 118.774   | 103.440   | 87,1                         | 115,3                       | 172.091               | 228.032 | 196.233 | 86,1                                | 114,0                       | 73,5                        |
| Hotels and similar accommodation           | 85.978     | 112.877   | 99.381    | 88,0                         | 115,6                       | 162.658               | 214.870 | 185.422 | 86,3                                | 114,0                       | 69,4                        |
| Holiday and other short-stay accommodation | 2.923      | 4.071     | 3.254     | 79,9                         | 111,3                       | 7.124                 | 8.951   | 8.419   | 94,1                                | 118,2                       | 3,2                         |
| Camps and camping grounds                  | 295        | 1.013     | 284       | 28,0                         | 96,3                        | 449                   | 1.625   | 477     | 29,4                                | 106,2                       | 0,2                         |
| Other accommodation                        | 486        | 813       | 521       | 64,1                         | 107,2                       | 1.860                 | 2.586   | 1.915   | 74,1                                | 103,0                       | 0,7                         |

<sup>1)</sup> The Classification of Economic Activities of BiH 2010 \* final data

Table 4: Tourist arrivals and nights, by organisation of tourist arrivals

|                 |                  | I      | ndividual a                        | rrangemen      | t       | Organised trip                     |                  |        |                                    |                |         |                                    |  |
|-----------------|------------------|--------|------------------------------------|----------------|---------|------------------------------------|------------------|--------|------------------------------------|----------------|---------|------------------------------------|--|
|                 | Arrivals tourist |        |                                    | Nights tourist |         |                                    | Arrivals tourist |        |                                    | Nights tourist |         |                                    |  |
|                 | X 2017           | X 2018 | Indices<br><u>X 2018</u><br>X 2017 | X 2017         | X 2018  | Indices<br><u>X 2018</u><br>X 2017 | X 2017           | X 2018 | Indices<br><u>X 2018</u><br>X 2017 | X 2017         | X 2018  | Indices<br><u>X 2018</u><br>X 2017 |  |
| Total           | 80.510           | 82.559 | 102,5                              | 169.052        | 156.992 | 92,9                               | 43.175           | 56.373 | 130,6                              | 69.713         | 110.170 | 158,0                              |  |
| Domestic touris | 28.552           | 28.733 | 100,6                              | 56.413         | 55.992  | 99,3                               | 5.451            | 6.759  | 124,0                              | 10.261         | 14.937  | 145,6                              |  |
| Foreign tourist | 51.958           | 53.826 | 103,6                              | 112.639        | 101.000 | 89,7                               | 37.724           | 49.614 | 131,5                              | 59.452         | 95.233  | 160,2                              |  |

<sup>\*</sup> final data

#### NOTES ON M ETHODOLOGY

### The purpose of the statistical survey

The purpose of the statistical survey is to monitor the tourist activity realised in commercial accommodation establishments and to provide internationally comparable BiH's statistics of tourism in accordance with current EU Regulations for the tourism statistics.

#### Observation units

Observation units are all business entities /legal units which are, by the main activity, registered in accommodation activity (division 55 - KD BiH 2010), persons as well as households that rent accommodation establishments to tourists. For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2.

#### Coverage

Reporting units are all business entities (enterprises, entrepreneurs, institutions, associations etc.) and parts thereof engaged in providing accommodation servi in tourism registered according to the CA BiH 2010 under section: 55.1 (hotels and similar accommodation), 55.2 (holiday and other short - stay accommodation), 55.3 (camps and camping grounds), 55.9 (other accommodation), health institutions for their facilities in which persons stay for medical rehabilitation (costs are on persons themselves), business entities and parts thereof engaged in tourist stay in rural households, houses, camps, apartments and rooms directly rented by private persons/households. Survey covers the entire territory of Bosnia and Herzegovina.

## Source and methods of data collection

Data on turnover of tourists (number of tourist arrivals and tourist nights) are collected from regular monthly report (TU-11 form). Reports are usually made on the basis of reception records in guest books, entities and their parts engaged in organising and arranging of tourists.

## Definitions

**Tourism** means the activity of visitors taking a trip to a main destination outside their usual environment for less than a year, for leisure, business or other personal purpose other than to be employed by a resident entity in the place visited.

**Tourist** is every person who, outside his place of permanent residence, spends one night in a hotel or some other accommodation facility for reasons of rest, recreation, health, study, sport, religion, family, business, public tasks or meeting.

**Residence** is a place where a person came with the intention of permanent stay. Tourist is registered in every place or establishment where he stays and, therefore, in case he/she changes the place or establishment, he/she must register again, which results in data ambiguity. Consequently, the statistics register the number of tourist arrivals and not the number of tourists.

**Domestic tourist** is a person with permanent residence in the BiH who spends at least one night in a hotel or same other accommodation establishment outside their place or residence.

**Foreign tourist** is every person with permanent residence outside in BiH who temporarily resides in BiH and who spends at least one night in a hotel or same other accommodation establishment.

**Tourist arrivals** refer to the number of persons (tourists) who arrived and registered their stay in an accommodation establishment. **Tourist nights** refer to every registered overnight stay of a person (tourist) in an accommodation establishment.

Accommodation capacities are presented as the number of rooms, apartments and camping sites, and the number of permanent beds.

**Permanent beds** are those that are regularly ready-made for renting to guests.

**Occupancy rate of permanent beds (net)** in the reference period is obtained by dividing the total number of nights by the number of beds on offer and the number of days when the beds are actually available for use during the reference period. The data are expressed as a percentage.

**Organization of tourist arrivals** represent the way of organising touristic arrangements. Depending on the way of organising, touristic arrangement can be individual on organised (travel agencier).

# **Symbols**

- no occurrence

0,0 value not zero but less than 0,05 unit of measure use

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