## TOURISM STATISTICS

## Tourism in BiH, May 2020

In May 2020 tourists realised 4,802 tourist arrivals in Bosnia and Hercegovina which represent the increase by $212.0 \%$ as compared to April 2020 and decrease by $96.9 \%$ as compared to May 2019. Tourists realised 13,713 tourist nights which represent the increase by $74.7 \%$ as compared to April 2020 and decrease by $95.2 \%$ as compared to May 2019. Domestic tourists share of total number of overnight stays was $87.8 \%$ and foreign tourists share was $12.2 \%$.

The number of domestic tourist nights increased by $117.3 \%$ as compared to April 2020 and decreased by $84.8 \%$ as compared to May 2019. Foreign tourist nights decreased by $27.7 \%$ as compared to April 2020 and decreased by $99.2 \%$ as compared to May 2019.

Concerning the structure of foreign tourist nights in May 2020, the most of them (73.8\%) were realised by tourists from: Saudi Arabia (22.0\%), Croatia and Serbia with by ( $13.9 \%$ ), Russian Federation ( $10.8 \%$ ), Turkey ( $5.0 \%$ ) and USA and Australia with by ( $4.1 \%$ ). Tourists from other countries realised $26.2 \%$ of tourist nights.

Regarding the average detention of foreign tourist stays in our country on the first place comes: India wiht average stay by 31.0 nights, Australia 33.7 nights, Turkey 21.0 nights and Saudi Arabia 20.4 nights.

Available rooms, apartments and camping sites for tourists in Bosnia and Herzegovina in May 2020 amounted to 10,677 which is $48.2 \%$ decrease compared to May 2019. Number of available beds was 21,997 beds, which is decrease by $50.3 \%$, compared to the same month of 2019 .

In May 2020, in the activity - Hotels and similar accommodation, number of rooms and apartments available to tourists amounted to 9,781 , which is an decrease of $45,9 \%$ compared to May 2019., and number of available beds amounted to 19,204 which is an decrease of $48.4 \%$, compared to the same month of the previous year.

Net occupancy rate of permanent beds in April 2020 was 2.1\%.
According to the type of accommodation facility the highest number of nights was recorded in Hotels and similar accommodation with share of 80.6\%.


Table 1: Tourist arrivals and nights

|  | Arrivals |  |  |  |  | Nights |  |  |  |  | V 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | V 2019* | IV 2020 | V 2020 | Indices V 2020 <br> IV 2020 | $\begin{aligned} & \text { Indices } \\ & \frac{\text { V } 2020}{\text { V } 2019} \end{aligned}$ | V 2019* | IV 2020 | V 2020 | $\begin{aligned} & \text { Indices } \\ & \text { V } 2020 \\ & \text { IV } 2020 \end{aligned}$ | $\begin{aligned} & \text { Indices } \\ & \frac{\text { V } 2020}{\text { V } 2019} \end{aligned}$ | Structure of nights \% | Average number of nihgts by arrivals |
| TOTAL | 152.806 | 1.539 | 4.802 | 312,0 | 3,1 | 286.566 | 7.851 | 13.713 | 174,7 | 4,8 | 100,0 | 2,9 |
| Domestic tourist | 35.663 | 1.271 | 4.350 | 342,3 | 12,2 | 79.316 | 5.541 | 12.043 | 217,3 | 15,2 | 87,8 | 2,8 |
| Foreign tourist | 117.143 | 268 | 452 | 168,7 | 0,4 | 207.250 | 2.310 | 1.670 | 72,3 | 0,8 | 12,2 | 3,7 |

* final data

Tourist arrivals by months May 2019. - May 2020.


Table 2: Foreign tourist arrivals and nights, by country of residence

|  | Arrivals |  |  |  |  | Nights |  |  |  |  | V 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | V 2019* | IV 2020 | V 2020 | Indices $\frac{\text { V } 2020}{\text { IV } 2020}$ | Indices $\frac{V 2020}{V 2019}$ | V 2019* | IV 2020 | V 2020 | $\begin{aligned} & \text { Indices } \\ & \text { V } 2020 \\ & \text { IV } 2020 \end{aligned}$ | Indices $\frac{V 2020}{V 2019}$ | Structure of nights \% | Average number of nihgts by arrivals |
| TOTAL | 117.143 | 268 | 452 | 168,7 | 0,4 | 207.250 | 2.310 | 1.670 | 72,3 | 0,8 | 100,0 | 3,7 |
| Albania | 468 | 1 | - | - | - | 835 | 1 | - | - | - | - | - |
| Austria | 2.727 | 2 | 7 | 350,0 | 0,3 | 4.801 | 32 | 13 | 40,6 | 0,3 | 0,8 | 1,9 |
| Belgium | 1.043 | 1 | 4 | 400,0 | 0,4 | 2.187 | 30 | 34 | 113,3 | 1,6 | 2,0 | 8,5 |
| Bulgaria | 1.136 | - | 2 | - | 0,2 | 1.906 | - | 4 | - | 0,2 | 0,2 | 2,0 |
| Montenegro | 1.941 | - | 8 | - | 0,4 | 3.738 | - | 14 | - | 0,4 | 0,8 | 1,8 |
| Czech Republic | 1.213 | - | 1 | - | 0,1 | 2.070 | - | 1 | - | - | 0,1 | 1,0 |
| Denmark | 712 | - | - | - | - | 1.534 | - | - | - | - | - | - |
| Estonia | 43 | - | - | - | - | 120 | - | - | - | - | - | - |
| Finland | 458 | - | - | - | - | 809 | - | - | - | - | - | - |
| France | 3.586 | 1 | 4 | 400,0 | 0,1 | 9.804 | 1 | 5 | 500,0 | 0,1 | 0,3 | 1,3 |
| Greece | 322 | - | - | - | - | 690 | - | - | - | - | - | - |
| Netherlands | 2.072 | - | 1 | - | - | 5.303 | - | 2 | - | - | 0,1 | 2,0 |
| Croatia | 9.406 | 21 | 106 | 504,8 | 1,1 | 18.927 | 170 | 232 | 136,5 | 1,2 | 13,9 | 2,2 |
| Ireland | 653 | - | - | - | - | 2.304 | - | - | - | - | - | - |
| Iceland | 39 | - | - | - | - | 74 | - | - | - | - | - | - |


|  |  |  |  |  |  |  |  |  |  |  | (continued) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Arrivals |  |  |  |  | Nights |  |  |  | 020 |
|  | V 2019* | IV 2020 | V 2020 | Indices V 2020 IV 2020 | $\begin{aligned} & \text { Indices } \\ & \text { V2020 } \\ & \hline \text { V } 2019 \end{aligned}$ | V 2019* | IV 2020 | V 2020 | $\begin{aligned} & \text { Indices } \\ & \text { V } 2020 \\ & \text { IV } 2020 \end{aligned}$ | $\begin{aligned} & \text { Indices } \\ & \text { V } 2020 \\ & \hline \text { V } 2019 \end{aligned}$ | Structure of nights \% | Average number of nihgts by arrivals |
| Italy | 4.439 | 5 | 12 | 240,0 | 0,3 | 11.463 | 94 | 18 | 19,1 | 0,2 | 1,1 | 1,5 |
| Cyprus | 60 |  |  | - | - | 94 | - | - | - | - | - | - |
| Latvia | 79 |  |  | - | - | 179 | - | - | - | - | - | - |
| Lithuania | 142 |  |  | - | - | 252 | - | - | - | - | - | - |
| Luxembourg | 64 | 1 |  | - | - | 156 | 30 | - | - | - | - | - |
| Hungary | 2.035 |  | 15 | - | 0,7 | 2.858 | - | 16 | - | 0,6 | 1,0 | 1,1 |
| Malta | 18 | - | - | - | - | 36 | - | - | - | - | - | - |
| Norway | 445 | 1 | 1 | 100,0 | 0,2 | 836 | 1 | 1 | 100,0 | 0,1 | 0,1 | 1,0 |
| Germany | 6.631 | 30 | 40 | 133,3 | 0,6 | 13.256 | 37 | 66 | 178,4 | 0,5 | 4,0 | 1,7 |
| Poland | 4.566 | 5 | 16 | 320,0 | 0,4 | 8.421 | 35 | 31 | 88,6 | 0,4 | 1,9 | 1,9 |
| Portugal | 564 | - | - | - | - | 812 | - | - | - | - | - | - |
| Romania | 736 | - | 2 | - | 0,3 | 1.414 | - | 4 | - | 0,3 | 0,2 | 2,0 |
| Russian Federation | 940 | 49 | 26 | 53,1 | 2,8 | 1.785 | 127 | 181 | 142,5 | 10,1 | 10,8 | 7,0 |
| North of Macedonia ${ }^{11}$ | 700 | 3 | 6 | 200,0 | 0,9 | 1.260 | 40 | 8 | 20,0 | 0,6 | 0,5 | 1,3 |
| Slovakia | 336 | - | - | - | 0,0 | 755 | - | - | - | - | - | - |
| Slovenia | 7.551 | 2 | 17 | 850,0 | 0,2 | 12.529 | 36 | 27 | 75,0 | 0,2 | 1,6 | 1,6 |
| Serbia | 10.351 | 47 | 91 | 193,6 | 0,9 | 19.367 | 380 | 232 | 61,1 | 1,2 | 13,9 | 2,5 |
| Spain | 1.556 | - | - | - | - | 2.513 | - | - | - | - | - | - |
| Switzerland (including Liechtenstein) | 1.356 |  | 12 | - | 0,9 | 2.767 | - | 20 | - | 0,7 | 1,2 | 1,7 |
| Sweden | 1.255 | 1 | 4 | 400,0 | 0,3 | 2.574 | 1 | 5 | 500,0 | 0,2 | 0,3 | 1,3 |
| Turkey | 3.624 | 2 | 4 | 200,0 | 0,1 | 5.858 | 60 | 84 | 140,0 | 1,4 | 5,0 | 21,0 |
| United Kingdom | 1.930 | - | - | - | - | 4.884 | - | - | - | - | - | - |
| Ukraine | 173 | 1 | 2 | 200,0 | 1,2 | 591 | 30 | 28 | 93,3 | 4,7 | 1,7 | 14,0 |
| Other European countries | 355 | - | 2 | - | 0,6 | 766 | - | 3 | - | 0,4 | 0,2 | 1,5 |
| Egypt | 85 | - | 0 | - | 0,0 | 177 | - | 0 | - | - | - | - |
| South Africa | 44 | - | 1 | - | 2,3 | 161 | - | 2 | - | 1,2 | 0,1 | 2,0 |
| Other African countries | 253 | 4 | 2 | 50,0 | 0,8 | 636 | 50 | 32 | 64,0 | 5,0 | 1,9 | 16,0 |
| Canada | 1.106 | - | 0 | - | 0,0 | 1.944 | - | - | - | - | - | - |
| USA | 4.179 | 5 | 6 | 120,0 | 0,1 | 8.017 | 96 | 68 | 70,8 | 0,8 | 4,1 | 11,3 |
| Other Northern American countries | 110 | - | - | - | - | 208 | - | - | - | - | - | - |
| Brazil | 1.246 | - | - | - | - | 2.298 | - | - | - | - | - | - |
| Other Southern and Central | 1.040 | 3 | 1 | 33,3 | 0,1 | 2.101 | 90 | 2 | 2,2 | 0,1 | 0,1 | 2,0 |
| Bahrain | 57 | - | - | - | - | 143 | - | - | - | - | - | - |
| India | 279 | - | 1 | - | 0,4 | 509 | - | 31 | - | 6,1 | 1,9 | 31,0 |
| Iran | 8 | - | - | - | - | 20 | - | - | - | - | - | - |
| Israel | 340 | - | - | - | - | 636 | - | - | - | - | - | - |
| Japan | 1.732 | - | - | - | - | 2.223 | - | - | - | - | - | - |
| Republic of Korea | 7.398 | - | - | - | - | 8.419 | - | - | - | - | - | - |
| Qatar | 62 | 1 | - | - | - | 122 | 1 | - | - | - | - | - |
| China | 15.631 | 5 | - | - | - | 17.240 | 150 | - | - | - | - | - |
| Kuwait | 135 | 21 | - | - | - | 376 | 399 | - | - | - | - | - |
| Malaysia | 1.067 | 17 | 1 | 5,9 | 0,1 | 1.188 | 17 | 1 | 5,9 | 0,1 | 0,1 | 1,0 |
| Oman | 57 | - | - | - | - | 187 | - | - | - | - | - | - |
| Saudi Arabia | 336 | 10 | 18 | 180,0 | 5,4 | 829 | 290 | 368 | 126,9 | 44,4 | 22,0 | 20,4 |
| United Arab Emirates | 240 | 1 | 2 | 200,0 | 0,8 | 474 | 10 | 4 | 40,0 | 0,8 | 0,2 | 2,0 |
| Other Asian countries | 4.592 | 2 | 34 | 1700,0 | 0,7 | 6.063 | 22 | 65 | 295,5 | 1,1 | 3,9 | 1,9 |
| Australia | 1.261 | 26 | 3 | 11,5 | 0,2 | 2.456 | 80 | 68 | 85,0 | 2,8 | 4,1 | 22,7 |
| New Zealand | 146 | - | - | - | - | 261 | - | - | - | - | - | - |
| Other countries of Oceania | 14 |  | - | - |  | 34 | - | - | - | - | - | - |

${ }^{1)}$ previous FYR of Macedonia
*final data


Table 4: Tourist arrivals and nights, by organisation of tourist arrivals

|  | Individual arrangement |  |  |  |  |  | Organised trip |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Arrivals tourist |  |  | Nights tourist |  |  | Arrivals tourist |  |  | Nights tourist |  |  |
|  | V 2019* | V 2020 | Indices V 2020 V 2019 | V 2019* | V 2020 | Indices <br> V 2020 <br> V 2019 | V 2019* | V 2020 | Indices <br> V 2020 <br> V 2019 | V 2019* | V 2020 | Indices <br> V 2020 <br> V 2019 |
| Total | 87.551 | 4.497 | 5,1 | 170.962 | 11.953 | 7,0 | 65.255 | 305 | 0,5 | 115.604 | 1.760 | 1,5 |
| Domestic tourist | 28.044 | 4.085 | 14,6 | 62.332 | 10.485 | 16,8 | 7.619 | 265 | 3,5 | 16.984 | 1.558 | 9,2 |
| Foreign tourist | 59.507 | 412 | 0,7 | 108.630 | 1.468 | 1,4 | 57.636 | 40 | 0,1 | 98.620 | 202 | 0,2 |

* final data


## NOTES ON M ETHODOLOGY

## The purpose of the statistical survey

The purpose of the statistical survey is to monitor the tourist activity realised in commercial accommodation establishments and to provide internationally comparable BiH's statistics of tourism in accordance with current EU Regulations for the tourism statistics.

## Observation units

Observation units are all business entities /legal units which are, by the main activity, registered in accommodation activity (division 55 - KD BiH 2010), persons as well as households that rent accommodation establishments to tourists. For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2.

## Coverage

Reporting units are all business entities (enterprises, entrepreneurs, institutions, associations etc.) and parts thereof engaged in providing accommodation servi in tourism registered according to the CA BiH 2010 under section : 55.1 (hotels and similar accommodation), 55.2 (holiday and other short - stay accommodation), 55.3 (camps and camping grounds), 55.9 (other accommodation), health institutions for their facilities in which persons stay for medical rehabilitation (costs are on persons themselves), business entities and parts thereof engaged in tourist stay in rural households, houses, camps, apartments and rooms directly rented by private persons/households. Survey covers the entire territory of Bosnia and Herzegovina.

## Source and methods of data collection

Data on turnover of tourists (number of tourist arrivals and tourist nights) are collected from regular monthly report (TU-11 form). Reports are usually made on the basis of reception records in guest books,entities and their parts engaged in organising and arranging of tourists.

## Definitions

Tourism means the activity of visitors taking a trip to a main destination outside their usual environment for less than a year, for leisure, business or other personal purpose other than to be employed by a resident entity in the place visited.

Tourist is every person who, outside his place of permanent residence, spends one night in a hotel or some other accommodation facility for reasons of rest, recreation, health, study, sport, religion, family, business, public tasks or meeting.

Residence is a place where a person came with the intention of permanent stay.Tourist is registered in every place or establishment where he stays and, therefore, in case he/she changes the place or establishment, he/she must register again, which results in data ambiguity. Consequently, the statistics register the number of tourist arrivals and not the number of tourists.

Domestic tourist is a person with permanent residence in the BiH who spends at least one night in a hotel or same other accommodation establishment outside their place or residence.

Foreign tourist is every person with permanent residence outside in BiH who temporarily resides in BiH and who spends at least one night in a hotel or same other accommodation establishment.

Tourist arrivals refer to the number of persons (tourists) who arrived and registered their stay in an accommodation establishment. Tourist nights refer to every registered overnight stay of a person (tourist) in an accommodation establishment.

Accommodation capacities are presented as the number of rooms, apartments and camping sites, and the number of permanent beds.
Permanent beds are those that are regularly ready-made for renting to guests.
Occupancy rate of permanent beds (net) in the reference period is obtained by dividing the total number of nights by the number of beds on offer and the number of days when the beds are actually available for use during the reference period. The data are expressed as a percentage.

Organization of tourist arrivals represent the way of organising touristic arrangements. Depending on the way of organising, touristic arrangement can be individual on organised (travel agencier ).

## Symbols

- no occurrence

0,0 value not zero but less than 0,05 unit of measure use

