#### **BOSNIA AND HERZEGOVINA** AGENCY FOR STATISTICS OF BOSNIA AND HERZEGOVINA



# FIRST RELEASE





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# **BUSINESS STATISTICS**

# OTHER SERVICES TURNOVER INDICES IN BIH, IV QUARTER 2021.

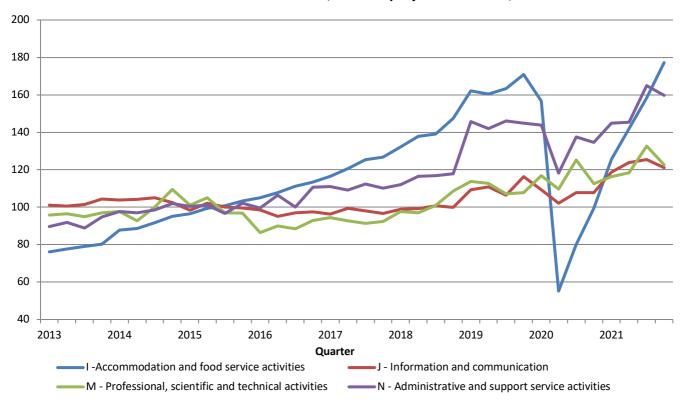
The total seasonally adjusted turnover of other services in the fourth quarter of 2021 decreased by 3.1% compared to the third quarter of 2021. The increase in turnover was recorded in the section of accommodation and food service activities in the amount of 11.9%, while a decrease in turnover was recorded in the section of information and communication by 3.5%, administrative and support service activities by 3.1%, and in professional, scientific and technical activities by 7.5%.

The largest increase in turnover was recorded in the production of films, videos and television programs, recording and publishing of music in the amount of 18.3%, while the largest decrease in turnover was recorded in travel agencies, travel organizers, tour operators and other reservation services and related activities as of 31.7%.

The turnover index of other services in the fourth quarter of 2021 increased by 29.1% compared to the base year (2015). The growth of the turnover index was achieved in the sections of information and communication of 21.1%, administrative and support service activities of 59.8%, professional, scientific and technical activities of 22.7%, and in the section of accommodation and food preparation and serving activities 77.2% compared to the base (2015) year.

The given data are seasonally adjusted.

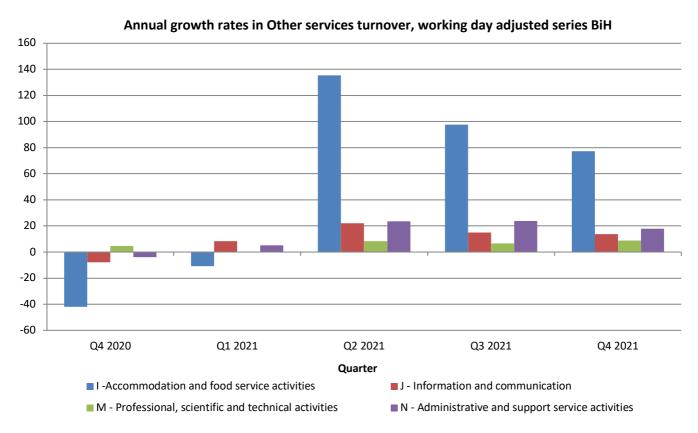
### Indices of Other services turnover, seasonally adjusted series BiH, 2015=100



The total turnover of other services, working days adjusted, in the fourth quarter of 2021 increased by 16.5% compared to the same quarter of the previous year. The growth of turnover was realized in the areas of accommodation and food service activities in the amount of 77.2%, in professional, scientific and technical activities by 8.8%, in information and communication by 13.8%, and in administrative and support service activities by 17.9%.

The largest increase in turnover was realized in the area of providing accommodation in the amount of 98.0%, while the largest decrease in turnover was realized in the area of broadcasting in the amount of 3.2%.

The given data are working days adjusted.



In the structure of turnover of other services (original, unadjusted data) in the fourth quarter of 2021, the largest share was achieved in the field of information and communication (52.4%), followed by professional, scientific and technical activities (29.3%), provision of accommodation and food service activities (9.3%), and administrative and support service activities (9.0%).

Table 1: Basic value indicators of other services turnover in BiH

	S	easonally a	djusted dat	working day adjusted data			
Name of activity- KD BiH 2010	IV 2021 III 2021	III 2021 II 2021	IV 2021 ø2020	<u>IV 2021</u> ø2015	IV 2021 IV 2020	III 2021 III 2020	<u>II 2021</u> II 2020
Total other services	-3,1	6,2	16,7	29,1	16,5	19,89	22,8
I - Accommodation and food service activities	11,9	11,6	81,1	77,2	77,2	97,7	135,4
J - Information and communication	-3,5	1,3	13,5	21,1	13,8	15,1	22,1
M <sup>1</sup> - Professional, scientific and technical activities	-7,5	12,1	5,8	22,7	8,8	6,5	8,3
N <sup>2</sup> - Administrative and support service activities	-3,1	13,4	19,6	59,8	17,9	23,7	23,4

<sup>\*\*</sup>data for previous period are revised

<sup>1</sup> excluding group 70.1 and divisions 72 i 75

<sup>2</sup> excluding division 77 i groups 81.1 i 81.3

Table 2: Quarterly growth rates of other services turnover calculated from value indices

Tubic 21	Quarterly growth rates of other services turnover		arculated if Oill Value indices						
Code KD BiH 2010	Activity- KD BiH 2010	IV 2020 III 2020	<u>I 2021</u> IV 2020	II 2021 I 2021	III 2021 II 2021	IV 2021 III 2021			
I, J, M, N	Total services	-2,0	9,2	4,0	6,2	-3,1			
I	Accommodation and food service activities	24,0	26,4	13,1	11,6	11,9			
I55	Accommodation	26,1	35,4	16,5	10,9	15,1			
I56	Food and beverage service activities	22,7	20,2	10,4	12,1	9,2			
J	Information and communication	0,0	10,2	4,3	1,3	-3,5			
J58	Publishing activities	-7,6	3,3	-7,2	-7,5	10,0			
J59	Motion picture, video and television programme production, sound recording and music publishing activities	52,4	19,2	0,4	34,3	18,3			
J60	Programming and broadcasting activities	6,1	1,2	1,9	-1,2	-0,9			
J61	Telecommunications	0,4	3,0	0,9	-0,2	0,1			
J62	Computer programming, consultancy and related activities	-3,8	32,5	9,8	4,2	-13,0			
J63	Information service activities	13,9	-10,2	26,1	0,1	11,8			
$M^1$	Professional, scientific and technical activities	-10,1	3,3	1,8	12,1	-7,5			
M69, M70.2	Legal and accounting activities, Management consultancy activities	-1,1	9,7	3,4	2,1	6,1			
M71	Architectural and engineering activities; technical testing and analysis	-16,0	1,3	1,1	15,8	-13,4			
M73	Advertising and market research	-0,7	2,7	2,0	10,4	-2,7			
M74	Other professional, scientific and technical activities	6,2	23,1	4,6	10,4	2,1			
$N^2$	Administrative and support service activities	-2,1	7,5	0,4	13,4	-3,1			
N78	Employment activities	7,2	7,2	-0,8	0,9	0,7			
N79	Travel agency, tour operator reservation service and related activities	-10,0	8,5	13,3	113,5	-31,7			
N80	Security and investigation activities	-3,4	-1,0	-0,7	0,3	0,7			
N81.2	Cleaning activities	4,0	1,2	6,1	-5,8	8,9			
N82	Office administrative, office support and other business support activities	-2,8	21,6	-2,1	11,5	3,7			

<sup>\*</sup>seasonally adjusted data \*data for previous period are revised

<sup>1</sup> excluding group 70.1 and divisions 72 i 75 2 excluding division 77 and groups 81.1 i 81.3

Table 3: Annual growth rates of other services turnover calculated from value indices

Code		<u>I 2021</u>	<u>II 2021</u>	III 2021	IV 2021	I-IV 2021
KD BiH 2010	Activity- KD BiH 2010	I 2020	11 2020	III 2020	IV 2020	I-IV 2020
I, J, M, N	Total services	3,9	22,8	19,9	16,5	15,8
I	Accommodation and food service activities	-10,7	135,4	97,7	77,2	62,8
155	Accommodation	-18,1	204,0	116,0	98,0	73,4
I56	Food and beverage service activities	-4,3	102,3	82,6	64,2	55,0
J	Information and communication	8,3	22,1	15,1	13,8	14,7
J58	Publishing activities	1,4	8,5	-19,2	-2,0	-5,3
J59	Motion picture, video and television programme production, sound recording and music publishing activities	-25,3	112,0	145,0	90,1	57,5
J60	Programming and broadcasting activities	-5,6	30,4	5,1	-3,2	5,5
J61	Telecommunications	1,2	5,3	4,3	5,1	4,0
J62	Computer programming, consultancy and related activities	30,8	57,2	45,9	31,9	40,8
J63	Information service activities	14,4	60,8	29,2	26,9	31,3
$M^1$	Professional, scientific and technical activities	-0,1	8,3	6,5	8,8	6,2
M69, M70.2	Legal and accounting activities, Management consultancy activities	1,2	22,1	14,4	23,0	15,2
M71	Architectural and engineering activities; technical testing and analysis	-1,8	-8,1	-0,4	2,6	-1,8
M73	Advertising and market research	-1,1	52,1	14,9	12,6	17,8
M74	Other professional, scientific and technical activities	54,6	52,0	70,3	56,9	58,5
$N^2$	Administrative and support service activities	5,2	23,4	23,7	17,9	17,7
N78	Employment activities	38,5	26,9	14,6	8,1	20,4
N79	Travel agency, tour operator reservation service and related activities	-58,8	230,3	136,8	79,4	65,1
N80	Security and investigation activities	0,4	4,9	-4,7	-0,8	-0,2
N81.2	Cleaning activities	13,8	20,7	4,6	10,4	12,1
N82	Office administrative, office support and other business support activities	29,8	27,1	29,0	37,6	31,1

<sup>\*</sup>working days adjusted data

 $<sup>{\</sup>it *data for previous period are revised}$ 

 $<sup>1\</sup> excluding\ group\ 70.1\ and\ divisions\ 72\ i\ 75$ 

<sup>2</sup> excluding division 77 and groups 81.1 i 81.3

Table 4: Quarterly value indices of other services turnover, 2015=100

Code	Antinita I/D Dill 2040	2020 2021						
KD BiH 2010	<b>U</b>		I	П	Ш	IV		
I, J, M, N	Total services	110,4	120,6	125,4	133,2	129,1		
I	Accommodation and food service activities	99,3	125,6	142,0	158,4	177,2		
I55	Accommodation	75,7	102,5	119,5	132,5	152,5		
I56	Food and beverage service activities	126,5	152,1	167,9	188,3	205,6		
J	Information and communication	107,7	118,7	123,9	125,4	121,1		
J58	Publishing activities	84,5	87,3	81,0	75,0	82,5		
J59	Motion picture, video and television programme production, sound recording and music publishing activities	69,6	83,0	83,3	111,9	132,4		
J60	Programming and broadcasting activities	125,0	126,4	128,8	127,2	126,1		
J61	Telecommunications	88,6	91,3	92,2	91,9	92,1		
J62	Computer programming, consultancy and related activities	185,8	246,3	270,5	281,8	245,2		
J63	Information service activities	323,2	290,2	366,0	366,5	409,7		
M <sup>1</sup>	Professional, scientific and technical activities	112,5	116,3	118,4	132,7	122,7		
M69, M70.2	Legal and accounting activities, Management consultancy activities	145,3	159,4	164,8	168,3	178,6		
M71	Architectural and engineering activities; technical testing and analysis	98,5	99,7	100,8	116,7	101,1		
M73	Advertising and market research	133,9	137,6	140,4	154,9	150,8		
M74	Other professional, scientific and technical activities	198,0	243,8	255,0	281,5	287,5		
N <sup>2</sup>	Administrative and support service activities	134,6	144,8	145,4	164,9	159,8		
N78	Employment activities	146,2	156,8	155,5	156,9	158,0		
N79	Travel agency, tour operator reservation service and related activities	40,9	44,4	50,4	107,5	73,5		
N80	Security and investigation activities	129,7	128,4	127,5	127,9	128,8		
N81.2	Cleaning activities	128,0	129,6	137,5	129,5	141,0		
N82	Office administrative, office support and other business support activities	362,2	440,3	431,0	480,6	498,5		

<sup>\*</sup>seasonally adjusted data \*data for previous period are revised

<sup>1</sup> excluding group 70.1 and divisions 72 i 75 2 excluding division 77 and groups 81.1 i 81.3

Table 5: Other services turnover indicies - gross (non-adjusted) series

Code	Other services turnover indicies - gros	growth rates			turnover indices 2015=100					
KD BiH 2010	Activity- KD BiH 2010	IV 2021 III 2021	IV 2021 IV 2020	IV 2021 ø2020	IV 2020	I 2021	II 2021	III 2021	IV 2021	
I, J, M, N	Total services	5,0	16,5	29,8	122,7	108,0	122,9	136,1	142,9	
I	Accommodation and food service activities	-23,6	77,2	73,5	91,9	109,0	126,3	213,2	162,8	
155	Accommodation	-33,8	98,0	75,9	66,2	87,9	99,7	198,1	131,1	
I56	Food and beverage service activities	-13,6	64,2	71,6	121,3	133,2	156,6	230,4	199,1	
J	Information and communication	5,6	13,8	25,5	117,6	108,4	120,3	126,7	133,8	
J58	Publishing activities	-11,4	-2,0	-0,6	86,8	75,1	68,0	96,0	85,1	
J59	Motion picture, video and television programme production, sound recording and music publishing activities	54,4	90,1	138,1	83,2	76,4	81,3	102,4	158,1	
J60	Programming and broadcasting activities	16,7	-3,2	21,5	149,3	101,3	132,2	123,8	144,6	
J61	Telecommunications	-0,3	5,1	8,6	91,7	86,3	89,7	96,6	96,3	
J62	Computer programming, consultancy and related activities	11,7	31,9	61,7	225,7	211,4	261,4	266,6	297,7	
J63	Information service activities	35,4	26,9	57,9	337,6	316,0	365,2	316,4	428,6	
M <sup>1</sup>	Professional, scientific and technical activities	21,8	8,8	28,0	135,9	100,6	120,9	121,4	147,9	
	Legal and accounting activities, Management consultancy activities	21,5	23,0	30,4	154,2	150,7	173,9	156,0	189,6	
M71	Architectural and engineering activities; technical testing and analysis	22,5	2,6	19,1	123,7	86,3	101,6	103,7	127,0	
M73	Advertising and market research	19,8	12,6	44,5	159,0	109,3	146,1	149,4	179,0	
M74	Other professional, scientific and technical activities	27,9	56,9	103,1	225,7	254,5	219,8	276,9	354,2	
$N^2$	Administrative and support service activities	-4,2	17,9	28,1	144,1	131,1	145,6	177,4	170,0	
N78	Employment activities	11,2	8,1	31,9	158,7	145,4	154,9	154,3	171,6	
N79	Travel agency, tour operator reservation service and related activities	-57,3	79,4	45,5	38,1	27,0	55,0	160,0	68,4	
N80	Security and investigation activities	6,3	-0,8	8,1	139,6	118,5	124,2	130,4	138,6	
N81.2	Cleaning activities	16,1	10,4	24,4	134,8	115,7	132,2	128,1	148,7	
N82	Office administrative, office support and other business support activities	15,1	37,6	52,3	389,0	409,4	433,5	465,0	535,2	

\*data for previous period are revised 1 excluding group 70.1 and divisions 72 i 75 2 excluding division 77 i groups 81.1 i 81.3

# Appendix: Extract from Classification of Activities KD BiH 2010 $\,$

Code KD BiH 2010	Activity - KD BiH 2010				
I	Accommodation and food service activities				
I55	Accommodation				
I56	Food and beverage service activities				
J	Information and communication				
J58	Publishing activities				
J59	Motion picture, video and television programme production, sound recording and music publishing activities				
J60	Programming and broadcasting activities				
J61	Telecommunications				
J62	Computer programming, consultancy and related activities				
J63	Information service activities				
M	Professional, scientific and technical activities				
M69	Legal and accounting activities				
M70.1	Activities of head offices				
M70.2	Management consultancy activities				
M71	Architectural and engineering activities; technical testing and analysis				
M72	Scientific research and development				
M73	Advertising and market research				
M74	Other professional, scientific and technical activities				
M75	Veterinary activities				
N	Administrative and support service activities				
N77	Rental and leasing activities				
N78	Employment activities				
N79	Travel agency, tour operator reservation service and related activities				
N80	Security and investigation activities				
N81.1	Combined facilities support activities				
N81.2	Cleaning activities				
N81.3	Landscape service activities				
N82	Office administrative, office support and other business support activities				

#### **METHODOLOGY NOTES**

#### Aim of the survey

Services statistics take an important place in the national economy and have a major role in recent decades. The reason for this is the large number of business entities engaged in services, especially in trade activities, and the fact they have a significant contribution in realized turnover of BiH.

Primary goal of other services statistics is to provide timely information on change of level of realized turnover and other relevant indicators. The other services turnover index is one of the indicators of economic activity in the country, which helps government bodies, and private sector enterprises in the decision-making process. It is also applied for the estimation of service sector output, household consumption, as well as in the calculation of national accounts. Survey methodology is completely harmonized with the one prescribed by Council Regulation (EC) No.1165/98 concerning short-term statistics from the 1998 (Annex D) and its amendments (hereinafter EU STS regulation) and with Eurostat recommendations for this statistical area.

#### Coverage

The survey comprises business entities/legal units which are, by the main activity, registered within service activities (sections: I- Accommodation and food service activities, J- Information and communication, M- Professional, scientific and technical activities (excluding group 70.1 and divisions 72 and 75), N- Administrative and support service activities (excluding division 77 and groups 81.1 and 81.3) KD BiH 2010). For the purpose of the survey, Classification of Activities in Bosnia and Herzegovina - KD BiH 2010 was used, and it is fully compliant with the European Classification of Economic Activities - NACE Rev. 2. The survey covers the entire territory of Bosnia and Herzegovina. Entrepreneurs are not included.

#### Sample design

In conducting survey on other services turnover in BiH the combined method of full coverage and stratified random sampling is used. The sample is divided into strata according to class of financial data (financial report of the previous year) and the activity of business entity (divisions of sections I, J, M, N - KD BiH 2010). As an additional stratification variable, the number of employees is used. The chosen sample for other services in 2021 is representative at the level of Bosnia and Herzegovina and at the level of the Federation of BiH, Republic of Srpska and District Brčko.

## Data collection and processing

In conducting the survey the three statistical institutions in BiH participate. The main observation variable is the quarterly turnover of business entity, excluding VAT, which is in accordance with EU-STS regulation separately stated. Data collected from the reporting units, using the form K KPS USL 01, is the basis for the evaluation data for the total population. Aggregation of turnover at higher levels (division, section or special aggregates) of activity is carried out prior to the compilation of indices.

A series of quarterly turnover data from 2010 to 2013 are obtained by the combination of data from administrative sources and other statistical surveys. In the recalculation of historical series of data overlapping method was used. In parallel with the regular quarterly survey on other services turnover, conducted from 2015, data for reference quarters of 2014 are collected.

#### **Index compilation**

Other services turnover indices are expressed in nominal values and is calculated in relation to the new base (2015) year, which is applied in the calculation of the index from the first quarter of 2018. EU Regulation (EC) No. 472/2008 prescribes the application of the base 2015 from January 2018 in EU member states. The turnover index is expressed in current prices (the impact of price changes has not been eliminated).

# Seasonal and working day adjustment of index

Statistical institutions in BiH, considering data dissemination in the EU, are publishing indices in the following forms:

- original (unadjusted) indices,
- seasonally adjusted indices (SA seasonally adjusted) and
- working-day adjusted indices (WDA)

Since the seasonally and calendar adjusted indices are far more significant and representative for the users of statistical data, they are listed in tabular form.

Seasonal adjustment means that the data are adjusted for seasonal influences and calendar days. Quarterly indices and growth rates are, according to Eurostat's recommendations, presented and interpreted in seasonally adjusted form.

Working day adjustment implies that the data are adjusted for the impact of calendar and work days. The data that are compared with the data from the same period of the previous year are presented and interpreted in the working day adjusted form of an index or growth rate. When these calendar effects significantly affect the observed time series, it is necessary to remove them.

Working day and seasonal adjustments are performed in the JDemetra+ application (version 2.2.1) using the TRAMO-SEATS method in the series of monthly data and in accordance with the Eurostat guidelines.

Because of the characteristics of the applied method of adjustment, adding new quarterly observations in the series may lead to a certain change to the earlier, already published seasonally and calendar-adjusted index series.

#### Data disemination

Results of the survey are expressed in the form of indices and growth rates and since 2017 are published on a regular quarterly basis in the form of press releases on the website of the Agency for Statistics of BiH (www.bhas.gov.ba). The presentation and interpretation of the index is completely in line with those prescribed by EU-STS regulation allowing national and international users to compare the BiH distributive trade index with indices of other countries.

#### **Data revision**

Regular press releases on other services turnover indices are published in the quarterly dynamics and contain preliminary data. Data revision implies that the data for the previous quarter (t-1) are revised in accordance with new information, and it is possible that the data published after revision differ from previously published, preliminary data. In the press release is clearly stated on which data are used so that users of statistical data can properly interpret them. For any change of the data and the reasons for doing that, users will be informed in an appropriate and transparent manner, in regular quarterly press releases and other publications for the public as well as on the website of the Agency for Statistics of BiH.

#### **Definitions**

Turnover is the total invoiced amount that a business entity invoice to third parties for goods sold or service provided during the reference period, and it corresponds to the market value. Includes costs associated with the sale, transferred to the customer, even if these amounts are stated separately on invoices. Value Added Tax (VAT) is excluded from the turnover.

## **Abbreviations**

EU- European Union
Eurostat- Statistical Office of the European Communities
KD BiH 2010- Classification of activities of Bosnia and Herzegovina 2010
NACE Rev.2- European Classification of economic Activities
SBR- Statistical Business Register
STS – Short Term Business Statistics
- no occurrence

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